

Privacy Policy

Effective date: October 26, 2026

About this policy

Slab Shaper ("Company," "we," "our," or "us") values your privacy. This policy explains how we collect, use, and protect information when you visit www.slabshaper.com or interact with Slab Shaper, including its forms displayed on other websites.

Information we collect

We collect information you voluntarily provide through contact forms, quote and order requests, appointment scheduling, email, and any communication opt-ins. This may include your name, email, phone number, physical address, project details, countertop measurements, product selections, photographs, drawings, and communication preferences.

Our website and service providers may also collect technical information, such as IP address, browser type, device information, pages visited, and cookie information. Do not upload sensitive documents unrelated to your project.

How we use your information

We use information to respond to inquiries; prepare and confirm estimates; schedule appointments, templating, and delivery; provide products and services; communicate about projects and orders; maintain business records; improve our website and customer experience; and comply with legal obligations. We send promotional communications when you have provided the applicable consent.

Email and text communications

We may email project information, estimates, invoices, and service updates. You may unsubscribe from marketing email using the unsubscribe link in that email.

If text messaging is offered and you separately consent, messages may include appointment reminders, estimates, project updates, customer service, and promotions within the scope of your consent. Providing a phone number alone is not consent to promotional texts. Message frequency varies; message and data rates may apply. Consent is not a condition of purchase. Reply STOP to opt out or HELP for assistance. SMS consent and opt-in information are not shared with third parties for their own marketing purposes.

Sharing of information

We do not sell your personal information. We may share relevant contact, project, order, and technical information with service providers that help operate our business, such as website hosting, customer relationship management, estimating and inventory, payment processing when used, scheduling, delivery, and email or text communication providers. HighLevel supports our customer forms and communications. These providers may use information to deliver the services for which they are engaged. We may also disclose information when required by law or to protect legal rights.

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Cookies and website technology

Our website and connected forms may use cookies or similar technology for functionality, security, and performance. Where analytics or advertising tools are enabled, they may also collect usage information to measure traffic or advertising effectiveness. Tools may include HighLevel and, if implemented, Google Analytics, Google Ads, or Meta technologies. This policy does not mean every named tool is currently active.

You can manage cookies through browser settings; disabling some cookies may affect functionality. Contact us to request information about tracking in use or to exercise applicable opt-out rights.

Data security and retention

We use commercially reasonable measures designed to protect personal information from unauthorized access, disclosure, or misuse. No internet transmission or storage system is completely secure. We keep information as reasonably needed for service, business records, legal obligations, and resolving disputes.

Third-party websites

Our site may link to third-party websites or services. Their privacy practices are governed by their own policies.

Children's privacy

Our services are not directed to children under 13, and we do not knowingly collect their personal information. Contact us if you believe a child has provided personal information.

Your privacy requests

Depending on applicable law, you may have rights to access or obtain a copy of your personal information, correct inaccuracies, request deletion, and opt out of certain processing such as targeted advertising or sale. Contact us by email, telephone, or mail below. We may need to verify your identity before responding.

If we deny a request, you may appeal by contacting us at info@slabshaper.com with the subject "Privacy request appeal" and explaining your request. We will review and respond as required by applicable law. You may also contact your state attorney general. We will not discriminate against you for exercising applicable privacy rights.

Contact Slab Shaper

300 Temple Hall Highway, Granbury, TX 76049

Phone: (469) 917-6700

Email: info@slabshaper.com

Website: <https://www.slabshaper.com>

Changes to this policy

We may update this policy from time to time. The current version will be made available on our website with an updated effective date.